

# ELM COTTAGE TOURING PARK

Proprietors Chris & Chris Buss

Chester Lane, Near Winsford, Cheshire CW7 2QJ Tel: 01829 760544

## Access Statement

### Introduction

Our aim is to ensure that all visitors can enjoy the facilities and surroundings within the park. We will help and assist in anyway we can whilst you are planning your visit or during your stay. Please ask if you need our assistance. Our current facilities and services are as follows:

### Pre-Arrival

We cater for tents, touring caravans and motorhomes

Our Brochure can be produced in large print on request and we can post a copy of this access statement if required.

Contact can be made via our basic website.

We offer phone, email, fax (by prior arrangement) and will always accept Type Talk calls.

Most credit/debit cards are accepted. Deposits to secure pitches are taken prior to arrival at owner's discretion i.e. Bank Holiday weekends.

### Arrival & Car Parking Facilities

Owners/wardens wear easily identifiable uniforms.

If you require more assistance in the event of an emergency, please notify us on arrival.

Direct access from the A54 via a tarmac drive.

There are no barriers or gates on the park.

There is one speed ramp as you leave the Reception and access the rest of the Park.

Arrival parking is immediately in front of the Reception building on a tarmac area.

The main visitor/overflow car park is within the Camping field on a stoned area with unmarked bays.

### Main Reception

The front doors, 115cm wide, open outwards and kept open for arrivals. The inner door is 81cm wide. It is 234cm from outer doors to inner shop door. Leaded windows to north and south aspects.

There is a 6cm threshold to the front doors.

There is a call button ('ring for service') beside the inner door 138cm above the ground if the Reception is not manned.

Owners/wardens carry pagers.

Space is limited.

Plastic flooring. Fluorescent lighting

A chair with arms and small table is provided in the outer reception.

Emergency telephone (break glass for key) is situated on LHS as you enter outer reception.

Exchange Library.

Information on local tourist attractions along with daily weather details.

'Dog Parking' hook on right outer wall as you enter outer reception.

### Shop

Is situated in the Reception selling basic commodities.

Space is limited. Door opens outwards. Plastic flooring. Fluorescent lighting. Chair and desk.

Calor Gas Dealer for purchase/exchange.

Battery charging available.

Ice pack freezing facility.

Newspapers can be ordered (the night before).

### Public Areas - General (Internal)

Facilities included within site fees:

### Public Areas - WC

Situated on the Touring field in the Amenity block.

New building opened May 2008 with disabled toilet and wet room accessed with a RADAR key. Facilities include toilet, wash basin plus a wheelchair accessible shower. Includes baby changing facility.

### Amenity Block

New building opened May 2008 with disabled toilet and wet room accessed with a RADAR key.

On the same level as the Reception and Rally Barn.

Access is via tarmac drive and flagstone path.

Level access with quarry tile flooring throughout. Anti-slip floor tiles in showers.

Drinking water taps, rubbish and recycling bins situated close to Amenity Block.

Thermostatically controlled water.

Push button showers/taps throughout unless otherwise specified.

'Dog Parking' hook on lefthand corner of Amenity Block (left of Laundry entrance).

All windows have restricted opening. Doors have 'D' handles and automatic closers. Toilets have 'push and hold' button flushes.