

ELM COTTAGE TOURING PARK

Proprietors Chris & Chris Buss

Chester Lane, Near Winsford, Cheshire CW7 2QJ Tel: 01829 760544

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Elm Cottage Bed & Breakfast

Introduction

Our aim is to ensure that all visitors can enjoy the facilities of our 3 bedroom Bed & Breakfast. Two bedrooms are on the first floor of the house and the third is in a stand-alone studio chalet annex on ground level. We will help and assist in any way we can whilst you are planning your visit or during your stay. Please ask if you need our assistance.

Allergy sufferers - We have a dog and cat that have access to certain areas of the house, however they are not allowed in the guest rooms or breakfast room. Our pets are very friendly but if guests request, we will ensure they are kept away from direct contact for the duration of your stay. Guide or Assistance dogs are welcomed in 'The Chalet' only - please specify on booking. A drinking bowl is provided in the back garden and on the left hand side of the entrance to the camping field, below the dog waste bin. There is a designated dog walk in the camping field. No other pets are allowed in rooms. People with nut allergies should be aware that we do use nuts in the kitchen.

Where possible we source our ingredients locally. Special diets can be catered for – please advise prior to your arrival. We are happy to place medication in our main fridge on request for rooms booked in the main house, but please note this is not available 24 hours. There is a small fridge in the chalet.

The house and Chalet are non-smoking throughout.

Pre-Arrival

Details of our B&B, with directions and maps on how to reach us, can be found on our website.

Public transport: Commencing September 2011 a regular bus route '81' is operating between Winsford – Chester Mondays - Saturdays (no service bank holidays). Timetables are available from reception or can be viewed at www.dgbus.co.uk/tt_cheshire.htm.

The main train station, Winsford is 15 minutes away by car. No public transport, other than 'Bus 81' runs direct between this station and Elm Cottage.

The local taxi service that has accessible taxis is GM Travel - Telephone numbers can be found under Contact Information.

This access statement can be produced in large print on request and we can post a copy to you if required. The Breakfast Menu can also be produced in large print on request.

Contact can be made via our website. We offer phone, email, fax (by prior arrangement) and will always accept Type Talk calls.

Most major credit/debit cards are accepted but we do not accept American Express. A deposit is required to secure a B & B room, taken prior to arrival.

Arrival & Car Parking Facilities

Direct access from the A54 via a tarmac drive.

There are no barriers or gates on arrival.

Ample off-road parking immediately behind the property.

The surface is level tarmac.

We can assist guests with luggage.

Paper and a pen are available on request if required and a notepad is in the welcome folder. Magnifying glass can be made available on request.

Main Entrance

Enter main house through front door which is 20 metres from the car park on level tarmac drive. Front door is always locked but door bell is at RHS of door. If no answer, press call button ('ring for service') in touring park reception, which is 20 metres away from car parking space, as owners carry pagers.

5cm step to front door with 9cm threshold.

The door is key operated, inward opening, 78cm wide.

Carpeted hallway 2 x 2 metres.

The Chalet is approached via the back gate of the main house which is 15 metres from car parking space.

Public Areas - General (Internal)

All internal doors in the house are fitted with Suffolk latch handles 140cm high.

House bedrooms can be locked by bolt and key. Guests can be provided with front door key if requested. Chalet has own door key.

The hallway has subdued lighting, using low energy light bulbs.

The stairs to the first floor are 2 metres from the entrance door.

There are 12 stairs in a continuous flight with banister on the right.

The stairs are 21cm high, 23cm deep and 78cm wide and covered with a short pile carpet.

Access to guest lounge on ground floor is on a carpeted hallway 95cm wide, 4 metres from the bottom of the stairs.

The breakfast room is 10 metres beyond the guest lounge, through the kitchen (vinyl flooring) and through three 75cm doorways.

Each bedroom is supplied with a well-stocked beverage tray.

A guest welcome folder is to be found in each bedroom which includes a breakfast menu and instructions for operating the LED alarm clock and television.

Heating is thermostatically controlled and adjustable in both guest rooms in the house.

Non-feather pillows and duvets with polycotton duvet covers, sheets and pillowcases.

If you require more assistance in the event of an emergency, please notify us on arrival.

Public Areas - WC

Available on the adjacent Caravan Park 50 metres away.

Award winning, 5* Amenity Block (opened May 2008) with disabled toilet and wet room accessed with a RADAR key. Facilities include toilet, wash basin with lever taps, plus a wheelchair accessible shower with folding seat. Includes baby changing facility and Belfast sink for washing toddlers.

Breakfast Room/Guest Lounge/Take Away Facility

Breakfast Room - (View triple aspect photo on website under B&B heading).

The furniture is flexible and can be moved.

Tables have under space of 72cm and width of 70-140cm with a central pedestal support.

Chairs do not have arms.

Patio doors can be opened to gain access for wheelchair users approaching from the Chalet, 12 metres. Flagstone access with 16cm high threshold.

Guest Lounge

The entrance doorway is 75cm wide.

Has a 2 seater sofa with arms and 2 upright chairs without arms. The chairs can be removed if more space is required.

There is a digital TV with Freeview and DVD player, remote operated. No SKY available.

Take Away Facility

'Fry Days' Fish & Chip trailer is open Fridays and Saturdays 5pm-8pm from Easter to the end of August. Catering trailer is situated just inside the camping field on the left hand side. Please check availability of opening times.

Laundry

Available on the adjacent Caravan Park 50 metres away in the amenity block. Limited space

Laundry Facility: Door opens outwards, 82cm wide.

Standard size front loading washing machine with tumble drier above. Dry iron and ironing board at 92cm height.

All machines are operated by token meters. Tokens available from reception.

Sink with right hand draining board at 92cm height. Waste bin, plastic chair with no arms. Window, east aspect.

Assistance can be provided by Touring Park staff if required.

Shop

There is a small shop in the adjacent Caravan Park (30 metres) situated in the Reception selling basic commodities. Newspapers can be ordered (the night before).

Tourist information leaflets are available in reception and local events are promoted on the noticeboard together with daily weather details. We have a list of nearby attractions that have access statements.

Outdoor Facilities

Chairs/bench are provided outside the back door of the main house.

The back garden has some flower borders and is enclosed. There are various surfaces including flagstones, gravel and grass.

Use of patio table and chairs is available.

Hazard – pond.

Smoking is allowed in the garden.

Leisure Facilities

- Not Available

Nearest facilities in Winsford at Lifestyle Centre, 3 miles east along A54. Details can be requested from Reception.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not Available

Bedrooms

Two bedrooms are on the first floor of the house and the third is in a stand-alone studio chalet annex.

First Floor Bedroom 1 (Ensuite) - (View photos of this bedroom and shower room on website under B&B heading).

Immediately at the top of the stairs.

6cm step down into the bedroom.

Door widths, bedroom 70cm, ensuite 68cm.

Double bedded room, bed 54cm high, 4'6" wide.

160cm to one side of the bed with a 36cm access through to the other side.

LED alarm clock radio. Digital TV with Freeview and DVD player, remote operated. No SKY available. Instructions on operating TV and alarm clock radio are in Welcome Folder.

2 upright chairs no arms.

Fitted short pile carpet.

Sealed unit windows on both south and west aspects, curtains with blackout linings.
Main ceiling light has energy saving bulb that takes a short while to reach maximum brightness, controllable from a switch near door.
Bedside touch control lights.
Cordless kettle.
Other furniture; wardrobe, chest of drawers, bedside cabinets x 2.

Ensuite Shower Room for Bedroom 1

16cm step up into the ensuite facility.
95cm quadrant shower cubicle with grab handle to left of controls and 22cm step up, 64cm door opening.
Power shower.
Fluorescent lighting, controllable from switch outside ensuite door.
80cm x 80cm free floor space.
Sealed unit window with obscure glass, roller blind and net curtain.
Ornamental window with obscure glass, roller blind and net curtain.
Toilet, 41cm high
Pedestal wash basin, 83cm high
Non-slip rubber shower mat provided.

First Floor Bedroom 2 (Private Shower Room)

8 metres from the top of the stairs along short pile carpeted galleried landing.
6cm step down into the bedroom.
Bedroom door width 70cm.
Kingsize 6ft double bed, 57cm high can be made into 2 x 3ft single beds as a twin. Bed(s) can be moved to allow more access to one side if required.
110cm between the foot of each bed and other furniture.
LED alarm clock radio. Digital TV with Freeview and DVD player, remote operated. No SKY available. Instructions on operating TV and alarm clock radio are in Welcome Folder.
2 upright chairs no arms.
Desk unit with chest of drawers has cut-out 69cm high, 65cm wide and 60cm deep.
Other furniture; wardrobe, 2 x bedside cabinets which can be moved.
Fitted short pile carpet.
Sealed unit windows on both south and east aspects, curtains with blackout linings.
Main ceiling light powered by energy saving light bulb, controllable from switch near door.
Bedside touch control lights.
Cordless kettle.
3 metres across galleried landing to private bathroom.

Private Shower Room for Bedroom 2

Entrance has 9cm step up, door 46cm wide.
85cm quadrant shower cubicle with grab handle on RHS, controls on LHS. 22cm step up, 59cm door opening.
Power shower.
Recessed halogen lighting, controllable from switch outside shower room door.
50cm x 50cm free floor space.
Extractor fan, no window.
The toilet is 18cm away from one wall and access is limited by the curvature of the shower on the other side being 18cm at its closest point.
Toilet, 41cm high
Pedestal wash basin, 83cm high.
Non-slip rubber shower mat provided.

Chalet Studio Annex Information (Ensuite) - (Outside view photo of chalet on website under B&B heading).

Ground floor level.
Access via back gate of main house is 15 metres from car parking space.
The door is key operated, inward opening, 71 cm wide. Threshold 6cm high.
Ensuite door width 73cm.
Double bedded room, bed 59cm high, 4'6" wide. 72cm space available each side of bed.
LED alarm clock radio.
Digital TV with Freeview and DVD player, remote operated. No SKY available.
Fitted close woven carpet.
Sealed unit windows on both south and west aspects, curtains and nets.
2 ceiling lights, controllable from a switch by main door.
Bedside touch control lights.
1 sofa bed. 2 folding chairs (no arms). 1 small folding coffee table, 1 table with leaves over fridge, legs on each corner, height 74cm.
Small fridge (no freezer facility only ice cube freezing). Cordless kettle. Toaster. Microwave situated on shelf 120cm above floor.
Other furniture; wardrobe, chest of drawers, 2 x bedside cabinets.
Oil filled electric heater which can be adjusted to suit requirements. Instructions on operating TV, microwave, heater, toaster and alarm clock are in Welcome Folder.
Breakfast room is situated 5 metres across to back door of main house, entering to the right as you go through back door. Patio doors can be opened to gain access for wheelchair users approaching from the Chalet, 12 metres. Flagstone access with 16cm high threshold.

Ensuite Shower Room for Chalet

85cm quadrant shower cubicle with grab handle to RHS, controls on LHS. 22cm step up, 53cm door opening.
Power shower.
Fluorescent ceiling light, controllable from a switch outside ensuite door at height of 146cm.
90cm x 90cm free floor space.
Small sealed unit window, obscure glass. No curtain.
Toilet, 39cm high.
Pedestal wash basin, 85cm high.
Heated towel rail.
Non-slip rubber shower mat provided.

For basic self-catering – There is no washing-up sink so this task has to be carried out in the dishwashing facility in amenity block on touring park, 50 metres away. There is no cooker/hob. Enough crockery and cutlery is provided for 2 people in the bottom drawer of the wardrobe. Basic shopping can be requested for arrival.
For further details on dishwashing facility, please refer to Elm Cottage Touring Park Accessibility Statement

Additional Information

The Bed & Breakfast rooms have mobile phone coverage.
Wi-fi internet access is available free only for guests staying in B&B rooms.
The nearest public telephone is 200 metres east of the main entrance accessed via a tarmac roadside footpath.
Commencing September 2011 a regular bus route '81' is operating between Winsford–Chester Mondays-Saturdays (no service bank holidays). Timetables are available from reception or can be viewed at www.dgbus.co.uk. Route from Chester will drop off outside entrance to Elm Cottage. Route to Chester, bus has to be flagged down in lay-by approximately 200 yards away on opposite side of road (A54).
There is also a rural bus service travelling to and from Winsford or Northwich but this is very infrequent. Reception has more detailed information about this service.
The nearest train station, Winsford is 15 minutes by car.
Local accessible taxis service the park.
A member of staff has BSL level 1 and has attended 'Welcome All' training in Disability Awareness.
The Shrewsbury Arms Public House and restaurant (400 metres) can be reached by tarmac roadside footpath, gentle slope.

Contact Information

Address: Elm Cottage Bed and Breakfast, Chester Lane, Winsford, Cheshire. CW7 2QJ
(The B & B is our home, so occupied 24 hours).
Telephone: 01829 760544
Fax (by prior arrangement): 01829 760544
Email: booking@elmcottages.co.uk
Website: www.elmcottages.co.uk
Local Carer's: Cheshire Carer's Centre 01606 333125. Helpline: 0800 085 0307 is open Monday-Friday 10am-4pm.
146 London Road, Northwich CW9 5HH www.carers.org/cheshire
Local Equipment Hire: Oakwood Mobility, Winsford 01606 590666
Local Bus Route 81 operating between Winsford–Chester
Mondays-Saturdays: 01270252970. No service bank holidays.
Local Accessible Taxi: GM Travel, 01606 550 707, Mobiles 07980 933470/07854884061.
Telephone numbers for local taxi services, hospital with A&E unit at Leighton (CW1 4QJ), doctors, vets and NHS Direct are displayed in the touring park reception above emergency telephone. There is a local cottage hospital in Park Road, Tarporley CW6 0AP.
Asda, Winsford has a pharmacy. Opening hours Monday 8am-11pm, Tuesday-Friday 7am-11pm, Saturday 7am-10pm, Sunday 10am-4pm.
Ordnance Survey Landranger Map Ref. SJ 601669 Sheet No. 118. GPS Co-ordinates: 53.198167 latitude. -2.598554 Longitude.

Shop Mobility: VRDS (Vale Royal Disability Services) Northwich Shopmobility, The Information Centre, 1 The Arcade, Northwich, Cheshire CW9 5AS Tel: 01606 353525. Monday to Friday, 9.30am to 4.00pm, except holidays.

VRDS Winsford Shopmobility, The Dingle Centre, High Street, Winsford, Cheshire, CW7 2AS Tel: 01606 557550. Monday to Friday, 9.30am to 2.30pm, except holidays.

Ableworld – largest mobility equipment retailers in the North-West. 12 Queens Parade, Winsford Cross Shopping Centre, Winsford CW7 1AE. 01606 554591. Open Monday-Saturday 9-5.30pm. Wheelchairs can be hired by prior arrangement.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the B&B/Touring Caravan Park if this statement does not answer your particular question.

If you have any specific requests or questions that you would like to discuss with us, please call or email. We can offer flexibility to suit your needs.

We welcome your feedback to help us continuously improve if you have any comments please phone 01829 760544 or email. booking@elmcottages.co.uk

Privacy Statement: Elm Cottage is committed to protecting your privacy. The only information we will hold will be contact details for customer stays. We do not pass this information on to third parties.