

# ELM COTTAGE TOURING PARK

Proprietors Chris & Chris Buss

Chester Lane, Near Winsford, Cheshire CW7 2QJ Tel: 01829 760544

## Access Statement For Elm Cottage Bed & Breakfast

### Introduction

Our aim is to ensure that all visitors can enjoy the facilities of our 3 bedroom Bed & Breakfast. Two bedrooms are on the first floor of the house and the third is in a stand-alone studio chalet annex. We will help and assist in anyway we can whilst you are planning your visit or during your stay. Please ask if you need our assistance.

Allergy sufferers - We have a dog and cat that have access to certain areas of the house, however they are not allowed in the guest rooms or breakfast room. Our pets are very friendly but if guests request, we will ensure they are kept away from direct contact for the duration of your stay. Guide or Assistance dogs are welcomed in 'The Chalet' only - please specify on booking. A drinking bowl is provided in the back garden and on the left hand side of the entrance to the camping field, below the dog waste bin. No other pets are allowed in rooms. People with nut allergies should be aware that we do use nuts in the kitchen.

Special diets can be catered for – please advise prior to your arrival. We are happy to place medication in our main fridge on request, but please note this is not available 24 hours.

The house and Chalet are non-smoking throughout.

### Pre-Arrival

There is no public transport serving our Bed & Breakfast.

The main train station, Winsford is 15 minutes away by car.

The local taxi service that has accessible taxis is GM Travel, 01606 550 707, mobile 07980 933470.

Our Brochure can be produced in large print on request and we can post a copy of this access statement if required.

Contact can be made via our basic website.

We offer phone, email, fax (by prior arrangement) and will always accept Type Talk calls.

Most major credit/debit cards are accepted. A deposit is required to secure B & B room, taken prior to arrival.

### Arrival & Car Parking Facilities

Direct access from the A54 via a tarmac drive.

There are no barriers or gates on arrival.

Ample off-road parking immediately behind the property.

The surface is level tarmac.

We can assist guests with luggage.

### Main Entrance

Enter main house through front door which is 20 metres from the car park on level tarmac drive. Front door is always locked but door bell is at RHS of door. If no answer, press call button ('ring for service') in touring park reception, which is 20 metres away from car parking space, as owners carry pagers.

5cm step to front door with 9cm threshold.

The door is key operated, inward opening, 78cm wide.

Carpeted hallway 2 x 2 metres.

The Chalet is approached via the back gate of the main house which is 15 metres from car parking space.

### Public Areas - General (Internal)

All internal doors are fitted with Suffolk latch handles 140cm high.

House bedrooms can be locked by bolt but not key. Guests can be provided with front door key if requested. Chalet has own door key.

The hallway has subdued lighting.

The stairs to the first floor are 2 metres from the entrance door.

There are 12 stairs in one flight with a handrail on the right.

The stairs are 21cm high, 23cm deep and 78cm wide and covered with a short pile carpet.

Access to guest lounge on ground floor is on a carpeted hallway 95cm wide, 4 metres from the bottom of the stairs.

The breakfast room is 10 metres beyond the guest lounge, through the kitchen (vinyl flooring) and through three 75cm doorways.

Each bedroom is supplied with a well-stocked beverage tray.

A guest welcome pack is to be found in each bedroom which includes a breakfast menu and instructions for operating the LED alarm clock.

Heating is thermostatically controlled and adjustable in both guest rooms in the house.

Non-feather pillows with polycotton duvet covers, sheets and pillowcases.

If you require more assistance in the event of an emergency, please notify us on arrival.

### Public Areas - WC

Available on the adjacent Caravan Park 50 metres away.

New building opened May 2008 with disabled toilet and wet room accessed with a RADAR key. Facilities include toilet, wash basin plus a wheelchair accessible shower. Includes baby changing facility.

## Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

### **Breakfast Room**

The furniture is flexible and can be moved.

Tables have under space of 72cm and width of 70-140cm with a central pedestal support.

Chairs do not have arms.

Patio doors can be opened to gain access for wheelchair users approaching from the Chalet, 12 metres. Flagstone access with 16cm high threshold.

### **Guest Lounge**

The entrance doorway is 75cm wide.

Has a 2 seater sofa with arms and 2 upright chairs without arms. The chairs can be removed if more space is required.

There is a TV with teletext, remote operated. Freeview.

### **Laundry**

Available on the adjacent Caravan Park 50 metres away in the amenity block. Limited space.

*Laundry Facility:* Door opens outwards, 82cm wide.

Standard size front loading washing machine with tumble drier above. Dry iron and ironing board. All machines are operated by token meters. Tokens available from reception.

Window, east aspect.

Assistance can be provided by Touring Park staff.

### **Shop**

There is a shop in the adjacent Caravan Park (30 metres) situated in the Reception selling basic commodities. Newspapers can be ordered (the night before).

### **Leisure Facilities**

- Not Available

### **Outdoor Facilities**

Chairs/bench are provided outside the back door of the main house.

The back garden has some flower borders and is enclosed. There are various surfaces including flagstones, gravel and grass.

Use of patio table and chairs is available.

Hazard – pond.

Smoking is allowed in the garden.

## Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not Available

### **Bedrooms**

Two bedrooms are on the first floor of the house and the third is in a stand-alone studio chalet annex.

#### **First Floor Bedroom 1 (Ensuite)**

Immediately at the top of the stairs.

6cm step down into the bedroom.

Door widths, bedroom 70cm, ensuite 68cm.

Double bedded room, bed 54cm high.

160cm to one side of the bed with a 36cm access through to the other side.

TV with remote and DVD player. No SKY available. Freeview.

2 upright chairs no arms.

Fitted short pile carpet.

Sealed unit windows on both south and west aspects, curtains with blackout linings.

Main ceiling light has energy saving bulb that takes a short while to reach maximum brightness, controllable from a switch near door.

Bedside touch control lights.

LED alarm clock radio.

Cordless kettle.

Other furniture; wardrobe, chest of drawers, bedside cabinets x 2.

#### **Ensuite Shower Room**

16cm step up into the ensuite facility.

95cm quadrant shower cubicle with grab handle to left of controls and 22cm step up, 64cm door opening.

Power shower.

Fluorescent lighting, controllable from switch outside ensuite door.

80cm x 80cm free floor space.

Sealed unit window with obscure glass, net curtain.

Ornamental window with obscure glass, net curtain.

Toilet, 41cm high

Pedestal wash basin, 83cm high

Non-slip rubber show mat provided.

### **First Floor Bedroom 2 (Private Shower Room)**

8 metres from the top of the stairs along short pile carpeted galleried landing.  
6cm step down into the bedroom.  
Bedroom door width 70cm.  
1 double bed, 57cm high and 1 single bed, 60cm high.  
Double bed has 50cm access one side and 75cm access the other.  
Single bed has access on one side only of 75cm.  
110cm between the foot of each bed and other furniture.  
TV with remote and DVD player. No SKY available. Freeview.  
2 upright chairs no arms.  
Desk unit with chest of drawers has cut-out 69cm high, 65cm wide and 60cm deep.  
Other furniture; wardrobe, chest of drawers, bedside cabinet.  
Fitted short pile carpet.  
Sealed unit windows on both south and east aspects, curtains with blackout linings.  
Main ceiling light, controllable from switch near door.  
Bedside touch control lights.  
LED alarm clock radio.  
Cordless kettle.  
3 metres across galleried landing to private bathroom.

### **Private Shower Room**

Entrance has 9cm step up, door 46cm wide.  
85cm quadrant shower cubicle with grab handle on RHS, controls on LHS. 22cm step up, 59cm door opening.  
Power shower.  
Recessed halogen lighting, controllable from switch outside shower room door.  
50cm x 50cm free floor space.  
Extractor fan, no window.  
The toilet is 18cm away from one wall and access is limited by the curvature of the shower on the other side being 18cm at its closest point.  
Toilet, 41cm high  
Pedestal wash basin, 83cm high.  
Non-slip rubber show mat provided.

### **Chalet Studio Annex Information (Ensuite)**

Ground floor level.  
Access via back gate of main house is 15 metres from car parking space.  
The door is key operated, inward opening, 71cm wide. Threshold 6cm high.  
Ensuite door width 73cm.  
Double bedded room, bed 59cm high. 72cm space available each side of bed.  
TV with remote and DVD player. No SKY available. Freeview.  
Fitted close woven carpet.  
Sealed unit windows on both south and west aspects, curtains and nets.  
2 ceiling lights, controllable from a switch by main door.  
Bedside touch control lights.  
LED alarm clock radio.  
1 sofa bed. 2 folding chairs (no arms). 1 small coffee table, 1 table with leaves over fridge, legs on each corner, height 74cm.  
Small fridge (no freezer facility only ice cube freezing). Cordless kettle. Toaster. Microwave situated on shelf 120cm above floor.  
Other furniture; wardrobe, chest of drawers, 2 x bedside cabinets.  
Oil filled electric heater which can be adjusted to suit requirements. Instructions on operating microwave, heater, toaster and alarm clock, to be found in guest welcome pack.  
Breakfast room is situated 5 metres across to back door of main house, entering to the right as you go through back door.  
Patio doors can be opened to gain access for wheelchair users approaching from the Chalet, 12 metres. Flagstone access with 16cm high threshold.

### **Ensuite Shower Room**

85cm quadrant shower cubicle with grab handle to RHS, controls on LHS. 22cm step up, 53cm door opening.  
Power shower.  
Fluorescent ceiling light, controllable from a switch outside ensuite door at height of 146cm.  
90cm x 90cm free floor space.  
Sealed unit window, obscure glass. No curtain.  
Toilet, 39cm high.  
Pedestal wash basin, 85cm high.  
Heated towel rail.  
Non-slip rubber show mat provided.

Basic self-catering – There is no washing-up sink so this task has to be carried out in the dishwashing facility in amenity block on touring park, 50 metres away. There is no cooker/hob. Enough crockery and cutlery is provided for 2 people. Basic shopping can be requested for arrival.

### Additional Information

The Bed & Breakfast rooms have mobile phone coverage.

There is wi-fi internet access available throughout the Park. Cards can be purchased at Reception.

The nearest public telephone is 200 metres east of the main entrance accessed via a tarmac roadside footpath.

There is no public transport local to Elm Cottage.

The nearest train station, Winsford is 15 minutes by car.

Local accessible taxis service the park.

A member of staff has BSL level 1 and has attended Welcome All training in Disability Awareness.

The Shrewsbury Arms Public House and restaurant (400 metres) can be reached by tarmac roadside footpath, gentle slope.

### Contact Information

Address: Elm Cottage Bed and Breakfast, Chester Lane, Winsford, Cheshire. CW7 2QJ

(The B & B is our home, so occupied 24 hours).

Telephone: 01829 760544

Fax (by prior arrangement): 01829 760544

Email: [chris@elmcottage](mailto:chris@elmcottage)

Website: [www.elmcottage.co.uk](http://www.elmcottage.co.uk)

Local Carer's: Cheshire Carer's Centre 0800 085 0307

Local Equipment Hire: Oakwood Mobility 01606 590666

Local Accessible Taxi: GM Travel, 01606 550 707, Mobile 07980 933470

Telephone numbers for local taxi services, doctors, vets and NHS Direct are displayed in the touring park reception above emergency telephone.

Ordnance Survey Landranger Map Ref. SJ 601669 Sheet No. 118.

GPS Co-ordinates: 53.198167 latitude. -2.598554 Longitude.

Shop Mobility: **VRDS (Vale Royal Disability Services) Northwich Shopmobility, The Information Centre, 1 The Arcade, Northwich, Cheshire CW9 5AS** Tel: 01606 353525. Monday to Friday, 9.30am to 4.00pm, except holidays.

**VRDS Winsford Shopmobility, The Dingle Centre, High Street, Winsford, Cheshire, CW7 2AS** Tel: 01606 557550.

Monday to Friday, 9.30am to 3.00pm, except holidays.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the B & B, Touring Caravan Park if this statement does not answer your particular question.**

**If you have any specific requests or questions that you would like to discuss with us, please call or email. We can offer flexibility to suit your needs.**

**We welcome your feedback to help us continuously improve if you have any comments please phone 01829 760544 or email**